



## McGOHAN BRABENDER ADVOCATE TEAM

*EXCEPTIONAL SERVICE IS PART OF OUR BRAND.  
WE ARE GOOD, SMART PEOPLE FIGHTING FOR YOU.*

### **WHAT WE DO**

At MB, advocacy is more than a department ... it's the foundation of our organization. Our knowledgeable problem-solvers are passionately committed to finding the right solution for every client, every time.

### **HOW IT WORKS**

If you've contacted your physician or carrier and weren't satisfied with the response, our MB Advocate's are there to step in on your behalf. We have direct access to senior-level representatives at our carrier partners. We know how to get to the bottom of issues like:

*Explanation of Benefit*

*Provider Billing Questions*

*Coordination of Benefits*

*Pre-authorization Help*

*Enrollment Status*

For speedier resolution, have your insurance card, copies of any correspondence and details from conversations you may have had with the carrier or physician, including names and dates, EOB and bills.

### **CONTACT US**

Our MB Advocates are ready to assist you  
Monday-Friday, 8 a.m. to 5 p.m. EST

**p:** 937.260.4300 or 877.635.5372

**f:** 937.499.1160

**e:** [mbadvocates@mcgohanbrabender.com](mailto:mbadvocates@mcgohanbrabender.com)

